

Department of the Registrar, Western Australian Industrial Relations Commission

Our Purpose:

To provide the Western Australian Industrial Relations Commission (WAIRC) and the Industrial Magistrates Court (IMC) with the physical and virtual infrastructure, human resource functions, administrative resources and financial resources, integral to supporting the dual jurisdictions, as detailed in the Industrial Relations Act 1979 (WA) (the IR Act).

To provide the infrastructure, administration, advice and support services to enable the general community, Unions, Employer Associations and Government agencies, to access the WAIRC, IMC and IAC, to assist them to resolve industrial relations matters and to ensure registered organisations comply with their IR Act obligations.

Our Vision:

To provide the government, industrial relations practitioners and the community with 24/7 high-calibre, contemporary services and support for all interactions in the Western Australian industrial relations jurisdictions.

Our Values:

Excellence in Customer Service

We provide a professional, effective and timely service to internal and external customers.

Innovation and Continuous Improvement

We actively explore opportunities to enhance service delivery.

Accountability and Integrity

We are honest, open and accountable for our decisions and actions.

Respect and Inclusiveness

- We believe in the equality of all people and treat everyone accordingly.
- We value diversity and respect others.

Cooperation and Team Spirit

We collaborate and work together to achieve organisational objectives.

Our Strategic Plan for 2020 – 2024

Outlines the key objectives and strategies which will ensure the Department's vision is achieved.

We will be guided by these directions to plan actions and initiatives which will serve the Western Australian community.

